EndNote: Direct Export with Safari or Internet Explorer for the Mac

There are known problems using Direct Export with Internet Explorer and current Safari browsers on a Mac OSX system. In most cases, instead of importing directly into EndNote, it will instead save a file onto the desktop. This is due to the way these browsers handle MIME types; they interfere with the ability to directly export from certain websites into EndNote.

Try accessing the website and exporting using a Mozilla based browser instead (see http://www.firefox.com/). Mozilla based browsers like Firefox allow you to specify how to handle the data when you initiate a direct export, permitting you to select the EndNote application.

Please provide feedback on this article. In the right hand panel, indicate whether or not the article solved your problem and give us suggestions for improving it. To contact Support for additional assistance, please use the Open a Support Case tab above.

TS_ENIMPORTFAQ2